



# FAQ's

## Demand Driven Planner (DDP)™ Instructor-Supported Online Course

### **About DDI™**

The Demand Driven Institute (DDI)™ is the global authority on Demand Driven education, training, certifications, and compliance.

### **About ASCM**

The Association for Supply Chain Management (ASCM) is the global leader in supply chain organizational transformation, innovation, and leadership. As the largest non-profit association for supply chain, ASCM is an unbiased partner, connecting companies around the world to the newest thought leadership on all aspects of supply chain. ASCM is built on a foundation of APICS certification, and training spanning 60 years. Now, ASCM is driving innovation in the industry with new products, services, and partnerships that enable companies to further optimize their supply chains, secure their competitive advantage, and positively impact their bottom lines. For more information, visit [ascm.org](http://ascm.org).

### **What is the Demand Driven Planner?**

The Demand Driven Planner (DDP)™ certification preparatory class is designed for planning, purchasing, and supply chain personnel responsible for implementing, and maintaining a DDMRP implementation. Demand Driven Planner program is comprised of 13 modules of in-depth DDMRP education. The DDP™ Program is THE official preparatory course for the Demand Driven Institutes' Demand Driven Planner Professional (DDPP) Certification test.

**How much does a Demand Driven Planner instructor-supported online course cost?** There are three different class options to purchase for each start date at our price.

The first option is the class that **does NOT include the E-book** \$1,095. Anyone can register for this online course and the DDI™ DDPP™. If you already have the required book, or if you want to order the hard copy of the book for yourself; you would select this class, and these materials need to be available prior to the class start.

The second option is the class that **includes an E-Book** \$1,170. This course requires, and includes the DDMRP Demand Driven Materials Requirements Planning version 3 E-Book, (Ptak and Smith, Industrial Press, 2019), and directions to access the material will be sent to you prior to the class start. The DDI™ DDPP™ exam is NOT included.

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The third option is only available for **students** currently enrolled in a program (at any school) and the E-Book is included with this option \$805. After registration you are required to email an unofficial transcript to us at [APICSONline@fvtc.edu](mailto:APICSONline@fvtc.edu).

**Will I have to be online at a specific time to take this class?**

No, this online class does not have a required meeting time each week. This is an asynchronous class; meaning that there are no required activities that all students must attend together at a specific time. However, there are weekly deadlines for assignments. In other words, you may complete your work for each week at a time that is most convenient for you, as long as you stay current with the course schedule, and meet the course deadlines.

**Is the online class interactive?**

Yes, you will submit assignments to your instructor, and receive feedback within one business day. You will post to a discussion board for each chapter that allows you to communicate with other students as well. In addition, each course has educational games, and interactive learning objects.

**How long would it take to complete the DDP class?**

The class is eight weeks assigned to an instructor. Once that time has ended, you will receive a letter grade based on the total points accumulated throughout the course. You can spend between 2 and 6 hours per week completing the assignments, reading the material, and working through the activities in the course. This varies with each individual.

**Is my computer compatible for this course?**

Go to <https://FVTC.blackboard.com>, click on TechReady.io to run and analyze your computer to see that it is compatible for this online course. You can also see the Technical Recommendations and [Supported Technologies](#).

**Can I take the DDP exam online?**

Yes, DDI has partnered with PSI to conduct online exams. For more information on the exam, see the DDI website at <https://www.demanddriveninstitute.com/demand-driven-planner-professional>.

**Will DDP make me more marketable in the workforce?**

Take a look at the job-search website Monster.com (link: [www.monster.com](http://www.monster.com)), and enter Demand Driven Planning as the keyword search. This will give you an idea of how many companies are seeking this valuable training.

**Can I use this course anywhere?**

The course is online and you can log-in from any computer connected to the internet around the world 24 hours a day and available 7 days a week.

**What are the payment options?**

You can pay with an e-check, MasterCard, Visa, American Express and Discover credit cards. If you want your company billed or you want to pay with a purchase order, select “Bill My Organization” as a payment option, and FVTC will bill the company directly.

### **When does the next class begin?**

The DDP Instructor Supported Online class start dates are available on our web site at [www.fvtc.edu/DDP](http://www.fvtc.edu/DDP) under Courses & Start Dates.

### **Is the DDP class worth any college credit?**

Yes, the Demand Driven Planner course is an 8-week, 36-hour course, and is worth 2 associate degree credits or 3.6 CEU’s through Fox Valley Technical College (FVTC).

### **Can I get Financial Aid for the APICS CPIM classes?**

No, the DDP course does not qualify as a fundable program for Financial Aid. If you are in a fundable program, and receiving financial aid, you can check with your Financial Aid office to see if this course can count towards your current program. Check with your Financial Aid office.

### **Does the DDP class qualify for Veterans Benefits?**

Unfortunately, no, this course is not covered by veteran’s benefits.

### **How do I register?**

Registration must be done on-line at [www.fvtc.edu/DDP](http://www.fvtc.edu/DDP) and click on Register Now! Enrollments for this course are located on the training and services site (<https://training.fvtc.edu>).

### **Once I register when do I receive my materials?**

E-Books for classes that include materials will be ordered seven days before the start of class for those paid, and company billed enrollments. Watch your email for a welcome letter one week before the start of classes to learn how to access your course, and course materials.

### **How do I get access to the DDI courseware component?**

You will need to create a log in at <https://www.demanddriveninstitute.com/> FVTC, and DDI will work together to provide the appropriate access according to class rosters.

### **When do I receive access to the FVTC online course?**

A welcome letter will be emailed to you one week prior to the class start date. This welcome letter will provide you with your instructor information, log in instructions for the online course with FVTC, and access into the course at – <http://fvtc.blackboard.com>.

### **What is the Refund Policy?**

The Demand Driven Planner Instructor-Supported Online classes are **non-refundable and non-transferable** once the materials have been ordered and/or the welcome letter has been sent out.

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**Who do I contact if I have additional questions about the DDP course?**

You may email us at [APICSONline@fvtc.edu](mailto:APICSONline@fvtc.edu) or phone 920-993-5150 or 1-800-735-3882 ext. 5150.