



# FAQ's

## APICS Certified Supply Chain Professional (CSCP) Instructor-Supported Online Course

### **About ASCM**

The Association for Supply Chain Management (ASCM) is the global leader in supply chain organizational transformation, innovation and leadership. As the largest non-profit association for supply chain, ASCM is an unbiased partner, connecting companies around the world to the newest thought leadership on all aspects of supply chain. ASCM is built on a foundation of APICS certification and training spanning 60 years. Now, ASCM is driving innovation in the industry with new products, services and partnerships that enable companies to further optimize their supply chains, secure their competitive advantage and positively impact their bottom lines. For more information, visit [ascm.org](http://ascm.org).

### **About APICS**

APICS is the industry leader in supply chain certification, training and networking. For more than 60 years, APICS has provided world-class supply chain training and certification to foster supply chain talent and improve end-to-end performance. Now under the Association for Supply Chain Management (ASCM), APICS Certified in Production and Inventory Management (CPIM); APICS Certified Supply Chain Professional (CSCP); and APICS Certified in Logistics, Transportation and Distribution (CLTD) designations continue to set the industry standard. For more information, visit [ascm.org](http://ascm.org). As an educational provider, Fox Valley Technical College (FVTC) works closely with the Association and the local Fox Valley Chapter of APICS to provide high quality online and classroom education.

### **What is the APICS CSCP?**

The APICS Certified Supply Chain Professional (CSCP) designation certifies your mastery of the entire supply chain - extending beyond internal operations. From your suppliers through your operation, to your end consumer.

### **How much does the APICS CSCP online course cost?**

The cost of the APICS CSCP Class Option is \$1995 for ASCM PLUS Members, or \$2195 for those who are ASCM Core Members / Non-Members. The cost includes the APICS CSCP instructor-supported online class with FVTC, the Learning System, and an extensive bank of online practice test questions with the web based component. It also includes access to an online glossary.

The cost of the APICS CSCP Bundle Option is \$2650.00. This course is only available for ASCM PLUS Members that will be testing in North America. The cost includes the APICS CSCP instructor-supported online class with FVTC, the Learning System, and an extensive bank of online practice test questions with the web-based component. It also includes access to an online glossary. One ASCM CSCP exam credit is included to test in North America.

### **Can books be shipped to a PO Box?**

We are not able to ship books to a PO Box or an APO address. We require a residential mailing address to ship the materials.

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**Do I have to pay for shipping of the materials?**

Standard FedEx shipping is included with the price of the course, however, there may be additional charges for shipping international book orders. This is the responsibility of the recipient to pay these costs. FVTC does not have control of these charges (duties, tariffs, taxes) imposed by the “Ship To” country.

**What if I already purchased the APICS CSCP Learning System?**

You can contact us at [APICSOnline@fvtc.edu](mailto:APICSOnline@fvtc.edu) and provide your name, address, phone number, and the version of your Learning System. We will check to see if you qualify for a discount on the course fee. You are required to have the current version of the Learning System, or one year prior, to apply for the discount.

**How do I register?**

Registration on-line at [www.fvtc.edu/APICS-CSCP](http://www.fvtc.edu/APICS-CSCP) click on Register Now!

**When does the next class begin?**

Start dates can be found at [www.fvtc.edu/APICS-CSCP](http://www.fvtc.edu/APICS-CSCP).

**What are the payment options?**

You can pay with an e-check, MasterCard, American Express, Visa, and Discover credit cards. Select “Bill My Organization” as the payment option, and FVTC bill your company directly.

**Is there a payment plan available?**

FVTC does not have a payment plan for CSCP. The course must be paid in full 13 days prior to class start date.

**Are these “live” instructor led sessions or taped?**

Our Instructor-Supported Online courses are asynchronous, meaning that the course content and activities are available to the student at their schedule. Courses are available 24/7. The courses are designed to provide a variety of learning activities which aids distance learning success rates. There are audio recorded elements, learning activities (flash-based drag & drop, or branching exercises), subject matter expert interviews, videos from Films on Demand subscription services, You Tube, module review exercises, student blogs & journal assignments and online discussion boards' forums. Multiple choice assessments are available at [apics.partnerrc.com](http://apics.partnerrc.com), and certain elements are included as a portion of the course grade.

**Are there instructors available to speak to regarding questions?**

Yes, an instructor is assigned to each class. The instructor's role is leading and summarizing discussions, reviewing, commenting, grading assignments, and being available for general content / course questions. We are planning to hold an exam preparation webinar near the end of the course in an effort to see if the students embrace this type of an offering. The instructor is available during office hours or by appointment.

**If registered on-line, do we get hard copy participant materials, etc?**

The CSCP learning system is included in the Fox Valley courses. Other copyright-cleared supplementary materials are available via PDF from the FVTC course (our “subject matter expert interviews” for example). However, the learning system provides the majority of reading content for the course. Our focus is on active, application-based learning of the content, NOT rote memorization.

**Are there “structured” date/times for the sessions or can we go at our own pace?**

There are no structured meeting times (not a webinar course, no one time everyone has to log on) but the course is organized into a schedule of 12 weeks. Students who wish to progress ahead of the rest of the class for assignments are welcome to do so, but a primary component of the course involves the interaction and discussion with other group participants in weekly discussion board assignments and journals. Those students who wish to progress ahead may be missing out on some interaction which aids learning. The course runs for 12 weeks with an instructor. The student is also given access to the course content and activities for an additional 4 weeks after the instructor-support ends to be used as self-study to review before taking the exam.

**Does the cost include the exam?**

The Class Option does not include the APICS CSCP exam. The exam would need to be purchased separately through ASCM. For information about the CSCP testing process, please visit the APICS website at: <http://www.apics.org/Certification/CSCP/> .

The FVTC Bundle Option includes the APICS CSCP exam credit. A current ASCM PLUS membership is required to register for the Bundle Option, and the exam credit is only valid to test in North America.

**How much interaction will I have with an instructor?**

Your instructor will respond within one business day in response to your assignments, discussion board posts, or other general inquiries.

**How many weeks do I have to complete the course?**

You have 12 weeks with your instructor's assistance.

**Are the classes worth any credits?**

The APICS CSCP course is worth 3 associate degree credits through Fox Valley Technical College.

**Can I get Financial Aid for the APICS CSCP class?**

No, this does not qualify as a fundable program for Financial Aid all by itself, this is not a program.

**What is the Refund Policy?**

The APICS CSCP class is non-transferable and non-refundable after the materials have been shipped.