FAQ’s

APICS CPIM Instructor-Supported Online Course

About ASCM
The Association for Supply Chain Management (ASCM) is the global leader in supply chain organizational transformation, innovation and leadership. As the largest non-profit association for supply chain, ASCM is an unbiased partner, connecting companies around the world to the newest thought leadership on all aspects of supply chain. ASCM is built on a foundation of APICS certification and training spanning 60 years. Now, ASCM is driving innovation in the industry with new products, services and partnerships that enable companies to further optimize their supply chains, secure their competitive advantage and positively impact their bottom lines. For more information, visit ascm.org.

About APICS
APICS is the industry leader in supply chain certification, training and networking. For more than 60 years, APICS has provided world-class supply chain training and certification to foster supply chain talent and improve end-to-end performance. Now under the Association for Supply Chain Management (ASCM), APICS Certified in Production and Inventory Management (CPIM); APICS Certified Supply Chain Professional (CSCP); and APICS Certified in Logistics, Transportation and Distribution (CLTD) designations continue to set the industry standard. For more information, visit apics.org. As an educational provider, Fox Valley Technical College (FVTC) works closely with the Association and the local Fox Valley Chapter of APICS to provide high quality online and classroom education.

What is the APICS CPIM?
The APICS Certified in Production and Inventory Management (CPIM) designation demonstrates that you have the expertise and knowledge of production and inventory management. The APICS CPIM contains two modules; APICS CPIM Part 1 and CPIM Part 2. After taking each of the two modules, candidates must take and pass a certification exam to achieve their CPIM Certification.

How much does an APICS CPIM instructor-supported online course cost?
There are two options to purchase. The first option is the Class Option, and anyone can register for this online course that includes the APICS learning system. The Class Option course fee for the APICS CPIM Part 1 class is $1,195.00 for ASCM PLUS Members or $1,395.00 for ASCM Core/Non-Members. The Class Option course fee for the APICS CPIM Part 2 class is an Introductory Price of $1,495.00 for ASCM PLUS Members or $1,795.00 for ASCM Core/Non-Members. The member prices will not be applied retroactively. The Class Option does not include the APICS exam. Exams need to be purchased directly from ASCM. A list of study materials and exam information is available at www.fvtc.edu/APICS-CPIM.

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Another option is the Bundle Option, which is available for ASCM PLUS Members ONLY that includes the APICS learning system, the exam, and a 2nd chance exam. The Bundle Option course fee for the APICS CPIM Part 1 class is $1,540.00. The Bundle Option course fee for the APICS CPIM Part 2 class is $1,840.00.

**Will I have to be online at a specific time to take this class?**
No, this online class does not have a required meeting time each week. This is an asynchronous class, meaning that there are no required activities that all students must attend together at a specific time; however, there are weekly deadlines for assignments. In other words, you may complete your work for each week at a time that is most convenient for you, as long as you stay current with the course schedule and meet the course deadlines.

**How will I navigate through the online course?**
Want to get the look and feel of the CPIM online experience? Visit our virtual tour at [www.fvtc.edu/APICS-CPIM](http://www.fvtc.edu/APICS-CPIM) and click on bullet point “Online Virtual Tour”.

**Is the online class interactive?**
Yes, you will submit assignments to your instructor and receive feedback within one business day and you will post to a discussion board for each chapter that allows you to communicate with other students as well. In addition, each course has educational games and interactive learning objects.

**How long would it take to complete the two classes?**
There are two courses to the APICS CPIM certification; the APICS CPIM Part 1 course is 10 weeks and the APICS CPIM Part 2 is 12 weeks. You can spend between 2 and 6 hours per week completing the assignments. This varies with each individual.

**Is my computer compatible for this course?**
Go to [https://FVTC.blackboard.com](https://FVTC.blackboard.com), click on TechReady.io to run and analyze your computer to see that it is compatible for this online course. You can also see the Technical Recommendations and [Supported Technologies](http://www.fvtc.edu/APICS-CPIM).

**Can I take the APICS exam online?**
APICS exams are not taken online, but are administered at various specified locations around the world, proctored by a third party called Pearson VUE. To find the nearest test center and register for a CPIM exam go to the APICS website at [https://home.pearsonvue.com/apics](https://home.pearsonvue.com/apics).

**Will the APICS CPIM make me more marketable in the workforce?**
APICS certifications are recognized worldwide as standards of professional excellence and quality within the manufacturing and service industries. Take a look at the job-search website Monster.com (link: [www.monster.com](http://www.monster.com)) and enter “CPIM” in the keyword search. This will give you an idea of how many companies require or prefer CPIM certification!

**Can I use this course anywhere?**
The course is online and you can log-in from any computer connected to the internet around the world 24 hours a day/7 days a week.

**What are the payment options?**

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You can pay with an e-check, MasterCard, Visa, American Express and Discover credit cards. If you want your company billed or you want to pay with a purchase order, choose “Bill My Organization” as a payment option and FVTC will bill your company directly.

**How do I become an ASCM PLUS Member?**
There are many benefits to becoming an ASCM PLUS member. Please go to [www.ascm.org/membership](http://www.ascm.org/membership) for more information or call ASCM directly at 773-867-1777.

**How do I get the ASCM PLUS Member discount for the course?**
During the registration process, you will be asked if you are an ASCM PLUS Member, by answering “yes” and entering your ASCM PLUS Member number the discounted rate will apply to your account. By clicking on the make a payment button you will see that the ASCM PLUS Member rate was applied to your individual account balance.

**When does the next class begin?**
The APICS CPIM Instructor Supported class start dates are available on our web site at [www.fvtc.edu/APICS-CPIM](http://www.fvtc.edu/APICS-CPIM) under Courses & Start Dates.

**Is there a recommended order to take the CPIM classes?**
APICS CPIM Part 1 needs to be the first class of the two, because it is a prerequisite for the CPIM Part 2 course. We recommend that a student register for the APICS CPIM Part 1 course, complete that course, take the APICS certification exam for Part 1 (if they are intending to become CPIM certified), then register for the next course, APICS CPIM Part 2.

**What if I already purchased the APICS CPIM Part 1 Learning System or I purchased Part 1 and Part 2 Learning Systems as a bundle?**
You can email us at APICSONline@fvtc.edu to let us know that you are interested in the APICS CPIM instructor-supported online course, and that you already have the APICS Learning System. Please provide the following information in your email: first and last name, address, phone number, year of learning system and the date you purchase the learning system. We will then check to see if you qualify for a discount on the course fee. This discount does not apply to the Bundle Option.

**Are the classes worth any credits?**
Yes, the APICS CPIM Part 1 is a 10 week, 36 hour course and is worth 2 associate degree credits or 3.6 CEU’s through Fox Valley Technical College (FVTC).

The APICS CPIM Part 2 is a 12 week, 54 hour course and is worth 3 associate degree credits or 5.4 CEU’s through Fox Valley Technical College (FVTC).

**Can I get Financial Aid for the APICS CPIM classes?**
No, the APICS courses do not qualify as a fundable program for Financial Aid. If you are in a fundable program, and receiving financial aid, you can check with your Financial Aid office to see if this APICS course can count towards your program.

**Does the APICS CPIM qualify for Veterans Benefits?**
Unfortunately, no, these courses are not covered by veteran’s benefits.

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How do I register?
Registration must be done on-line at www.fvtc.edu/APICS-CPIM and click on Register Now! Enrollments for these courses are located on the business and industry portal “My training”.

Once I register when do I receive my materials?
Nine business days prior to the class start date (Last Day to Register & Make Payment Date listed on class date schedule) we begin to order the books (APICS CPIM Learning System) as long as the payment has been paid in full or you’ve selected the “Bill my organization” as a payment option. The books will be sent to the mailing address on your account via FedEx. (We cannot ship to a PO Box or an APO)

Does the APICS Learning System have an online component?
You will receive an email from APICS Learning System Customer Care. This email will instruct you to create your username and password for the web-based component of the APICS learning system at http://apics.partnerrc.com. Once the books have shipped, you have the ability to view the materials online right away with the E-Reader (internet connection required) by clicking on the module link within the online tools. If you need assistance telephone 1-888-266-9079 (USA/Canada) or +1-651-905-2664 (worldwide) or email customercare@apicslearningsystems.com.

Are there any extra fees or cost related to the books?
Unfortunately, we have no control of charges (duties, tariffs, taxes) imposed by the “Ship To” country. There may be additional charges for international book orders. This is the responsibility of the recipient to pay these costs.

When do I receive access to the FVTC online course?
A welcome letter will be emailed to you seven days prior to the class start date. This welcome letter will provide you with your instructor information, log in instructions for the online course with FVTC and access into the course at – http://fvtc.blackboard.com.

What is the Refund Policy?
The APICS CPIM Instructor-Supported Online classes are non-refundable and non-transferable once the materials have been ordered.

Who do I contact if I have additional questions about the APICS CPIM courses?
You may email us at APICSONline@fvtc.edu or phone 920-993-5150 or 1-800-735-3882 ext. 5150.