

FVTC Student Satisfaction Survey

Fox Valley Technical College conducts a **Student Satisfaction Survey** every two years. Feedback is requested from students in program courses using the **Ruffalo Noel Levitz Student Satisfaction Inventory**.

- Online format with 95 questions regarding students' experience at FVTC
- Items rated by importance and satisfaction using scale of 1-7, with 7 the highest score possible
- Demographics collected such as gender, age, and program
- Respondents may provide comments

The November 2023 survey resulted in 571 responses received out of 4,766 recipients, a 12% response rate.

Overall Satisfaction

Rating Scale 1 (lowest) to 7 (highest)	National Average	WTCS Average	FVTC – 2023	FVTC – 2021	FVTC – 2019
So far, how has your college experience met your expectations?	5.12	5.23	5.27	5.23	5.27
Rate your overall satisfaction with your experience here thus far.	5.70	5.86	5.91	5.87	5.94
All in all, if you had to do it over, would you enroll here again?	6.04	6.19	6.21	6.22	6.23

Strengths

Rating Scale 1 (lowest) to 7 (highest)	National Average		WTCS Average		FVTC	
	Importance	Satisfaction	Importance	Satisfaction	Importance	Satisfaction (Sorted ↓)
On the whole, the campus is well-maintained.	6.49	6.35	6.51	6.46	6.59	6.59
This institution has a good reputation within the community.	6.40	6.23	6.41	6.31	6.46	6.56
Computers and/or Wi-Fi are adequate and accessible.	6.44	6.18	6.42	6.24	6.69	6.54
The campus is safe and secure for all students.	6.61	6.31	6.65	6.33	6.70	6.48
My academic advisor is knowledgeable about my program requirements.	6.56	6.04	6.60	6.08	6.70	6.48
Counseling staff care about students as individuals.	6.47	6.05	6.48	6.12	6.60	6.48

Opportunities

Rating Scale 1 (lowest) to 7 (highest)	National Average		WTCS Average		FVTC	
	Importance	Satisfaction	Importance	Satisfaction	Importance (Sorted ↓)	Satisfaction
I am able to register for classes I need with few conflicts.	6.51	5.96	6.55	5.93	6.63	6.21
The quality of instruction I receive in most of my classes is excellent.	6.55	5.85	6.62	5.92	6.62	5.94
Program requirements are clear and reasonable.	6.54	6.07	6.57	6.10	6.62	6.28
Faculty are fair and unbiased in their treatment of individual students.	6.53	6.04	6.58	6.05	6.55	6.21
Financial aid counselors are helpful.	6.44	5.85	6.41	5.77	6.54	6.09
Nearly all classes deal with practical experiences and applications.	6.37	5.93	6.43	6.00	6.54	6.22



Comments

FVTC has become my second home. The instructors have been incredibly supportive and helpful within my courses and provide opportunities that I wouldn't have otherwise received. Financial aid and the cost efficiency of The Tech have blossomed my dream of attending college, and I couldn't thank the staff, and college itself enough. I have met lifelong friends here, and have ultimately harbored a community I will certainly never forget. Genuinely, this place has changed my life for the better and has been one of the best decisions I have ever made. Attending competitions here whilst still in High school and being able to meet the instructors really helped me make my choice with The Tech, and am I glad that I did. I honestly have no idea where I would be without the people and the college in my life. Thank you!

FVTC has so many opportunities and events for student's to have fun instead of solely focusing on studies. Its very well balanced, and they have many sources and materials to help every student. Im glad i chose this college for my further education.

FVTC is the only school where I feel like my educational goals and expectations have been cared about and met. The resources and support I received is beyond what any 4-year college would ever be able to give. My academic advisor was so sweet, she told me what I already had, what I need, and helped me figure out a class schedule that was tailored to my work-school life. Teachers are significantly more understanding and I don't feel like a number or a walking money bag, they truly want to help me and be the best student I can be so that I can enter the work force as a well developed nurse. I love it here.

Great instructors!

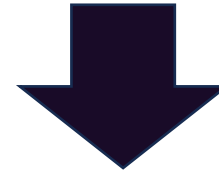
I am glad I choose to go to this institution as I wasn't planning on going to college. This institution really has helped me grow as a learner in my career and will help me greatly in the future.

I enjoy attending FVTC being of the smaller, more personalized class sizes. It is less intimidating this way and your teacher has the opportunity to get to know who you are and what type of student you are. There is also a lot of "hands-on" incorporation within learning. This is great because myself, and a lot of other students learn a lot from this type of teaching style.

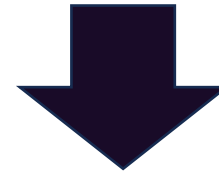


Impact

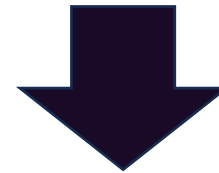
Students' feedback and opinions are collected



Survey results are reviewed by FVTC's Executive Team and Instructional Deans



Data from this survey impacts college continuous improvement efforts



Key metrics are shared both internally and externally



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Thank you for reviewing the Ruffalo Noel Levitz Fall 2023 Student Satisfaction Survey results. If you have further questions, please contact:

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