

Counseling Services provides assistance to potential and current students regarding personal, career, admissions, and academic-related concerns. Meetings with a counselor are typically offered on an appointment or walk-in basis. We also provide available on-call counseling (AOC) which allows individuals to meet with a counselor for a brief (15 minute) session.

What you can expect from FVTC Counseling Services:

All of our counselors have a Master's degree in Counseling and adhere to the American Counseling Association Code of Ethics. We uphold the highest level of professionalism to ensure student confidentiality and serve as a mandatory reporter if we feel a student or someone is in harm.

Our counselors provide the chance for FVTC students to discuss their issues with an objective person who has professional training. Concerns that can be discussed include academic related problems, career decision-making, financial pressures, stress, relationship issues, depression, and anxiety. Our primary goal is to help students identify issues that may be inhibiting them and offer our services to enhance student success.

When you come to Counseling Services, you can expect to meet with a counselor who will listen to your concerns. The counselor will probably ask questions pertaining to your background as well as what your goal is in counseling. Sometimes the concerns of a student are best served by another professional, and the counselor may refer you to another source of assistance.

What we expect from you as our Customer:

We expect individuals who come to Counseling Services to talk with their counselor about the concerns they are having. Students are allowed to meet with counseling staff for up to six sessions per semester. We expect students to plan for the appointments and be on time. If an individual misses two consecutive appointments, he or she will only be allowed to meet with a counselor as a walk-in for the rest of that semester. Missed appointments count toward the six allowable sessions per semester.

**Students on the Appleton campus may schedule an appointment by calling Counseling Services at 920-735-5696 or in person in room E121. Our counselors will have either appointment or walk-in time offered within two weeks. We also offer available on-call counseling for individuals who are interested in meeting with a counselor for 15 minutes. Counseling Services is open Monday-Thursday from 8:00 am – 6:00 pm and on Friday from 8:00 am – 4:00 pm.

**Availability of counselors at the Oshkosh campuses and regional centers can be found by contacting the center directly. Please see the following list of phone numbers.

| | | | |
|--------------|----------------|---------|----------------|
| Oshkosh | (920) 233-9191 | Neenah | (920) 720-6800 |
| Chilton | (920) 849-4416 | Waupaca | (715) 942-1700 |
| Clintonville | (715) 823-8324 | Wautoma | (715) 787-3319 |