# **Frequently Asked Questions:**

## Q. What is the difference between MyFVTC and Blackboard?

A. MyFVTC is an online account where a student will add/drop classes, apply for admission, add or update contact information, and access their class schedule. Blackboard is Fox Valley Technical College's web-based learning environment used to deliver online courses by posting course materials, class discussions, assignments, and assessments on the web.

#### Q. Can I enroll in classes that are not approved on my Start College Now application?

A. You can enroll in classes that are not approved by FVTC and/or your high school, however, these classes will not be covered under the Start College Now program; you will be responsible for full payment of tuition and materials (i.e. uniform, textbooks). You also must meet all pre-requisites listed for the class, just as you would for a Start College Now class.

# Q. Why was my class denied by Fox Valley Technical College?

A. Your class was most likely denied by FVTC because it is not being offered in the term it was requested, or because it was denied by your high school.

#### Q. Why was my class denied by my high school?

A. There are several reasons that a high school may deny a class – please check with your high school counselor to see why your class was denied. Usually, this is because an equivalent course is offered through your high school, such as through Dual Credit.

#### Q. After I registered in classes, I received a bill in the mail/via email. Am I required to pay?

A. You do not need to pay for a course as long as it was approved by FVTC and your high school. If you enrolled in a course that was not approved by FVTC and/or your high school, you will be responsible for tuition and fees for that particular course. If you receive an invoice, please reach out to us.

#### Q. What is a pre-requisite? What is a co-requisite?

A. A pre-requisite is a requirement that must be completed before you can enroll in a class. A corequisite is a requirement that must be completed at the same time as (or, in some cases, prior to) the class you're enrolling in.

# Q. Am I guaranteed to get into the class(es) I have been approved to take?

A. No – Unfortunately, class sizes are limited, and class times/offerings will vary, which may affect the ability of Start College Now students to enroll. We encourage students to enroll as early as possible for best seat availability. In the event that space is not available or a student's preferred course(s) cannot be conveniently scheduled, the student is encouraged to list alternative courses on the application so that the school board is able to determine the acceptability of those courses when reviewing the application.

## Q. How do I get my textbooks?

- A. There are two ways students get books at FVTC depending on their class:
- 1. For many courses, we use eBooks that are included in Blackboard. You do not need to purchase anything-these are directly billed to your school or are free products.
- 2. For classes that require a physical textbook or materials, we use an online bookstore called eCampus. Instructions for ordering eCampus books will be sent to all affected students when they are ready to be ordered. These instructions will direct students to eCampus, where their required textbooks will be pre-loaded and ready for checkout. SCN students are assigned a \$500 credit on the checkout page to purchase textbooks with- the portion used is billed to your high school. eCampus will then ship the textbooks directly to the student's house.