ROBERT D. RAMIREZ

NATURAL RESOURCES TECHNICIAN

920.555.0000 | robramirez23@xmail.cxm | www.linkedin.cxm/in/robertdramirez | FOX CROSSING, WI

TECHNICAL SKILLS

- Fyke Netting & Stream Shocking
- Lake & Stream Surveying
- Biological Data Collection
- Water Quality Assessment
- Habitat Restoration
- CPR/Basic Life Saving Certified
- Egg Collection & Fertilization
- Water Sample Analysis
- Plant Ecology
- Invasive Species Removal
- GIS & GPS Mapping
- MS Office 365 | Google Workspace

EDUCATION & CERTIFICATIONS

Natural Resources Technician Associate Degree — Expected May 2024
Fox Valley Technical College | Appleton, Wisconsin

- GPA: 3.72
- Natural Resources Club | Events Co-chair | January 2023 - Present

Certifications:

- Wisconsin DTCP Pesticide Applicator Certifications:
  005.0 – Aquatic & Mosquito
  006.0 – Right of Way & Natural Areas
- FEMA Certifications:
  IS-00100.c – Intro to Incident Command Systems
  IS-00700.b – Intro to National Incident Mgt. System
- Wildland Fire Certifications:
  S-130; S-190; L-180 – Wildland Fire Intro
  S-212 – Wildland Fire Chainsaws
  S290 – Intermediate Fire Behavior
- Heartsaver First Aid, CPR, AED

EXPERIENCE

Fisheries Technician Internship — January 2023 – Present
Wisconsin Department of Natural Resources | Appleton, WI

- Cut and remove woody vegetation along stream corridors using chain saws and hand tools to ensure access
- Install in-stream habitat elements including brush bundles, band covers, and lunker structures to stabilize and restore habitat
- Present engaging educational programs to student and scouting groups learning about Wisconsin fisheries
- Supervise community volunteer teams participating in weekend habitat restoration projects
- Cut braided stream sections by dredging sand and safely emptying in-stream sand traps

Summer Naturalist — May 2022 – August 2022
Mosquito Hill Nature Center | New London, WI

- Controlled and eradicated invasive species via backpack spraying and cut/dab methods
- Installed memorial pollinator garden, including trees and shrubs, to grow pollinator population
- Operated landscape equipment and chainsaws to complete trail maintenance and timber stand reclamation projects
- Supervised volunteers and scouting groups participating in trail maintenance projects
- Developed and presented educational presentation and tour of pollinator garden to over 230 visitors

Customer Service Agent (Remote) — July 2020 – May 2022
Wexford Logistics Solutions | Sandusky, OH

- Responded to customer calls using CRM system and customer service skills to achieve productivity and resolution goals
- Utilized strong communication and subject matter resources to understand, analyze, and address customer concerns
- Trained and coached new customer service agents on CRM, issue resolution, and documentation practices

COMMUNITY INVOLVEMENT

- Bubolz Nature Preserve | Volunteer | Appleton, WI — 2020 - Present
- Fox Valley Trout Unlimited | Member | Appleton, WI — 2017 - Present