

Suzy Smith

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Professional Skills

- HTML
- C# and C++
- Coding
- SQL
- PHP
- Visual Basic
- Data Recovery
- Linux and Windows Operating Systems
- ASP.Net
- Java Script

Education

Fox Valley Technical College
Software Developer Associate Degree Appleton, WI
GPA: 3.6 **Expected Month YYYY**

IT Internship Experience

Thrivent Financial Services Appleton, WI
Seasonal Help Desk Support Month YYYY-Month YYYY

- Assisted with desktop support for a large company
- Job shadowed the software development team for 50 hours

Work Experience

Best Buy
Sales Associate Month YYYY-present

- Listen attentively to customer needs and respond appropriately
- Stay up to date on new computer and mobile device technology
- Troubleshoot devices and delegate to appropriate solution

Jimmy Johns
Customer Service Month YYYY-Month YYYY

- Communicated Effectively with Customers
- Worked on a team to ensure guest satisfaction
- Accurately entered orders into system
- Managed multiple responsibilities at one time

Volunteer Experience

AITP Club- Fox Valley Technical College Month YYYY-present
Vice-President

- Assist with club projects
- Demonstrate a high level of leadership in professional development
- Collaborate with faculty, students and businesses for projects

Designed a website for a non-profit www.nonprofitfakelink.org Month YYYY