

CH. 33 – POST 9/11 BENEFIT

Frequently Asked Questions (FAQ)

THE CERTIFICATION PROCESS

Once the School Certifying Officials (SCO) receives your <u>Certification Request Form</u> and verifies your classes are in your program(s). The SCO will certify your credits, tuition and fees to the VA.

HOW DOES THE STUDENT GET PAID FROM THE VA?

Once the SCO completes the certification process. The VA takes over and begins their process of issuing your Book/Supply Stipend, BAH and payment to the school for tuition and fees. The SCO has no control over when the VA pays you or the school. Hardship requests can be made directly to the VA or with the help of an SCO. Also, Direct Deposit is recommended, contact the VA 1-877-838-2778, to set up or change your Direct Deposit information.

VA calculates rate of pursuit by dividing the credit hours being pursued by the number of credit hours considered to be fulltime by the school. The resulting percentage is the student's rate of pursuit. The Chapter 33 housing allowance is paid if rate of pursuit is more than 50%.

Credits determined to be full time: Fall/Spring 12 credits, Winterim 2 credits and Summer 6 credits.

Book and Supply Stipend – pays \$41.67 per credit certified, up to 24 credits for the academic year. Payouts Fall, Winterim, Spring and Summer term, in that order. The maximum stipend is up to \$1000.00.

HOW DOES THE SCHOOL GET PAID FROM THE VA?

Outstanding Tuition & Fees will be taken from the first payment regardless of the source. i.e., federal financial aid, scholarships, grants... if this occurs you will receive a refund once the VA pays FVTC. Also, you may have a hold on your FVTC account until the VA sends the payment for tuition and fees. Contact an SCO for assistance to have your hold temporarily removed if needed.

CAN YOU RECEIVE TUITION SPECIFIC ASSISTANCE FROM ANOTHER SOURCE WHILE USING VA BENEFITS?

Tuition specific assistance from other sources <u>must be reported to an SCO</u>, who then reports the amount to the VA. A reduction will be made to your VA reported tuition and fees. Please note not all financial aid, scholarships & grants are tuition specific.

If you receive Federal Financial Aid contact Student Financial Services, Rm. E118 or 920-735-5650 if you have questions about the type of aid you receive.

If you receive a Scholarship contact the FVTC Foundation Office, Rm. A102 or 920-735-5608 if you have questions about scholarships you receive.

WHAT IF YOU HAVE QUESTIONS ABOUT YOUR VA PAY?

For payments, possible debts, and status updates contact the VA at 1-888-442-4551.

YOUR SCHOOL CERTIFYING OFFICIALS ARE JEREMY HANSON AND NANCY TAYLOR-SOWATZKE

CONTACT THEM AT 920-735-5651 OR VETERANS@FVTC.EDU